

Creig Katerenchuk

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Summary of Qualifications

- Previous experience working in production, home repairs and the grocery industry
- Strong customer service orientation is complimented with interpersonal skills; listen to needs, offers solutions and develop loyal customer following
- Aptitude for working with hands; solving problems and being efficient in completion of tasks and duties.
- Work in collaborative manner to ensure clear communication, reducing misunderstandings and improve overall quality of work
- Solid understanding of safety protocols and the necessity of wearing appropriate PPE
- Consistent and reliable individual who takes pride in their work; strives to give 100% on every shift; quick to learn and accept new challenges
- Reliable transportation, open to working day and afternoon shifts

Experience

Miska Trailers

2019-2024

Supervisor Finishing Line, Hamilton ON

- Directed and oversaw operations within the manufacturing facility, ensuring adherence to quality standards, safety protocols, and production schedules
- Implemented strategic initiatives to optimize workflow processes, increasing production efficiency
- Provided leadership and guidance to the team, fostering a culture of accountability, continuous improvement, and employee development
- Collaborated with cross-functional teams including engineering, logistics and sales to streamline operations and meet customers demands effectively
- Conducted regular performance evaluations, provided feedback, and implemented training to enhance skills and performance

Platinum Painting

2014-2019

Owner / Operator, Burlington ON

- Founded and established Platinum Painting; offered premium painting service as well as handyman, minor renovation services for both residential and commercial clients
- Implemented efficient project management processes from initial client consultation to project completion, ensuring on-time delivery and adherence to quality
- Cultivated and maintained strong working relations with clients resulting in word of mouth referrals and repeat business
- Completed all necessary documents/ paperwork required for small business owners including but not limited to quotes, invoicing, tax remittance, tracking expenses and monitoring inventory of products

**Braniff Intercity Glass Ltd.
Glazier, Burlington ON**

2011-2014

- Performed glazing on various sizes of glass used for windows, doors, glass tables and mirrors
- Constructed aluminum frames to install new glass windows
- Visited client sites to take accurate measures for quoting purposes
- Replaced or fixed crank mechanism or latching devices on windows and around doors
- Installed customized oversized glass doors in office buildings; took care to ensure glass was properly protected and work was done in a safe manner
- Reviewed work to be done to determine the appropriate steps to take and resolved issues on the spot in order to properly complete projects

Education

O.S.S.D – Waterdown High School