



Neil Clarke

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PROFESSIONAL SUMMARY

Experienced Warranty Service Technician with over a decade of hands-on expertise in residential and commercial renovations, maintenance, and repairs. Highly skilled in diagnosing and troubleshooting issues related to plumbing, electrical systems, drywall, and general home repairs. Adept at handling service requests efficiently while ensuring True-Quality Workmanship, safety compliance, and customer satisfaction. Proficient in using modern tools and technology to manage work orders and maintain service records.

SKILLS

- Home Maintenance & Repairs
- Plumbing
- Electrical
- Carpentry
- Drywall
- Flooring
- Troubleshooting
- Problem Solving
- Appliance Installation
- Appliance Repair
- Customer Service
- Communication
- Time Management
- Task Prioritization
- Safety Compliance
- Code Adherence
- Technology Use
- Work Order Management
- Scheduling
- Basic HVAC Knowledge
- Mechanical Systems Knowledge

WORK HISTORY

INDEPENDENT CONTRACTOR | HOME REPAIR & RENOVATION 08/2013 to CURRENT

C1 Developments Inc and 416-FLAWLESS | Brampton, Canada

- Manage and oversee residential and commercial construction projects from concept to completion, ensuring True-Quality Workmanship, adherence to schedules, and compliance with building codes and regulations.
- Handled diverse home maintenance and repair tasks, including plumbing repairs, electrical troubleshooting, drywall patching, and painting
- Installed and repaired household appliances, faucets, sinks, toilets, and lighting fixtures
- Diagnosed and resolved residential plumbing issues such as leaks, clogs, and low water pressure
- Repaired and installed flooring (hardwood, laminate, tile, and vinyl)
- Maintained a high standard of customer service, explaining work processes clearly to homeowners
- Managed work orders, scheduling, and cost estimates for jobs, ensuring efficiency and profitability

PLUMBING APPRENTICE

08/2008 to 01/2012

Clarke C Plumbing | Markham, Canada

- Installation, maintenance, and repair of plumbing systems for residential and commercial clients
- Worked alongside senior plumbers to learn and apply plumbing techniques, including pipefitting, soldering, and fixture installation
- Participated in troubleshooting plumbing issues, identifying problems, and implementing effective solutions to resolve leaks, clogs, and other plumbing problems
- Operated and maintained tools and equipment used in plumbing work, ensuring they were in good working condition and adhering to safety guidelines
- Assisted in reading and interpreting blueprints and specifications to understand layouts and designs of plumbing systems for new construction projects
- Learned to use various plumbing materials and fixtures, gaining knowledge of different pipe types, fittings, and valves

EDUCATION

Ontario College Advanced Diploma | Building Renovation Technology 08/2015

George Brown College, Toronto, ON

CERTIFICATIONS

- Workplace Safety & WHMIS Certification
- Ontario Working at Heights Training
- Fall Protection & Ladder Safety Certification
- Valid G Driver's License & Clean Abstract

TOOLS AND EQUIPMENT PROFICIENCY

Drills, Saws, Nail Guns, Impact Drivers, Wrenches, Screwdrivers, Pliers, Levels, Measuring Tape, Pipe Cutters, Augers, Drain Snakes, Soldering Equipment, Wire Strippers, Circuit Testers, Mobile Work Order Apps, MS Office