

SHENISE KONG

PROFILE

A full-time student attending Sheridan College to attain an Honours Baccalaureate in Interior Design, currently working part-time at The Home Depot selling appliances and within the Kitchen & Bath department. I seek an opportunity in design to expand my knowledge further and strengthen my skills to contribute value.

TOOLS

- Microsoft Office
- Google Workspace
- AutoCAD
- SketchUp
- Photoshop
- SketchUp
- Drafting

KEY SKILLS

- Personable with the ability to work independently or as part of a team
- Excellent written & verbal communication skills
- Friendly, courteous, & service oriented
- Poised under pressure & capable of managing an array of situations
- Proficient with organization & time management
- Ability to work hard & efficiently with any given task

WORK EXPERIENCE

Sales Associate

The Home Depot | Oshawa, ON

April 2021 – Present

- Assist customers with ordering products and providing excellent customer service
- Email delivery couriers regarding in-stock appliances
- Provide proficient customer service within both Appliances and the Kitchen & Bath department
- Contact customers via phone calls for any possible updates on orders
- Restocking and tidying aisles, booking customers with the kitchen designers
- Order Picker Operator

Sales Associate

Marshalls | Ajax, ON

October 2020 – March 2021

- Cashier
- Provide customer service
- Restocking products
- Regular cleaning duties

Care Support Assistant

Sienna Senior Living | Whitchurch-Stouffville, ON

July 2020 – September 2020

- Meal assistance
- Laundry
- Garbage disposal
- Nourishment cart
- Bed-making
- Assistance with lifts and transfers (including mechanical lifts)

Store Clerk

Value Village | Oshawa, ON

May 2018 – August 2020

- Cashier
- Store stocking of shipments with brand-new products
- Assist in cleaning throughout the store
- Organize clothing racks and go-backs

EDUCATION

Honours Bachelor of Interior Design

Sheridan College

September 2023 – Present

Pre-Health Sciences – College Certification

Durham College

September 2019 – April 2020

Ontario Secondary School Diploma

Maxwell Heights Secondary School

September 2015 – June 2019